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Milbon Co., Ltd.

Q1 Financial Results Briefing for the Fiscal Year Ending December 2023

May 15, 2023

Event Summary

[Company Name] Milbon Co., Ltd.

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[Event Name] Q1 Financial Results Briefing for the Fiscal Year Ending December 2023

[Fiscal Period] FY2023 Q1

[Date] May 15, 2023

[Venue] Webcast

[Number of Speakers] 1

Masahiro Murai Managing Executive Director

Presentation

Consolidated Operating Results (FY2023 3 months)

- ◆ In Japan, the beauty trend remained unchanged, with our Premium Brands of the hair care products continuing to drive sales growth. Overseas, sales increased due to strong performance in South Korea and the U.S.
- ◆ The gross profit margin declined due to increasing cost of raw materials, etc. In addition, operating income decreased due to an increase in activity costs, but was 121.3% of the plan, well in line with the annual plan.

| | (Unit:million yen) | | | | | | |
|---|--------------------|---------|--------------------|---------|-----------------------|------------------------------------|--|
| | FY2022 3 months | % total | FY2023 3 months | % total | Increase/ Decrease | Increase/ Decrease ratio (%) | |
| Net sales | 9,635 | 100.0 | 10,340 | 100.0 | 705 | 7.3 | |
| Gross profit | 6,451 | 67.0 | 6,750 | 65.3 | 299 | 4.6 | |
| SG&A expenses | 4,954 | 51.4 | 5,555 | 53.7 | 600 | 12.1 | |
| Operating income | 1,496 | 15.5 | 1,195 | 11.6 | (301) | (20.1) | |
| Ordinary income | 1,633 | 17.0 | 1,167 | 11.3 | (466) | (28.6) | |
| Profit attributable to owners of parent | 1,166 | 12.1 | 882 | 8.5 | (284) | (24.4) | |

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Murai: I will begin my presentation.

Now I would like to explain the financial results along with the presentation materials. First of all, please turn to page two, where I have included consolidated operating results.

As you can see from the figures, sales were JPY10,340 million, and operating income was JPY1,195 million.

As for the domestic situation, I think that major beauty trends, especially with the effects of COVID-19, focused on the beauty of hair. These trends have advanced to a large extent, but this has not changed, and the growth in sales of Premium Brands in particular has been remarkable.

Overseas, sales in Korea and the US were very strong, leading to an increase in overall overseas sales. In terms of profit, the high cost of raw materials had an impact on the gross profit margin. In addition, operating income decreased due to a very large increase in activity expenses, partly because of the convergence of COVID-19.

Although some of you may have been a little concerned, operating income for Q1 was 121.3% of the plan, which is above the plan, and we believe that we are on track to meet the annual plan.

Consolidated Sales by Product Category [Hair Care Products (1)]

Consolidated Net Sales (FY2023 3 months)

(Unit: million yen)

| FY2022 | FY2023 | Increase/ | Increase/ Decrease ratio (%) | |
|----------|----------|-----------|------------------------------|--|
| 3 months | 3 months | Decrease | | |
| 5,333 | 5,969 | 636 | 11.9 | |

- Premium Brands led the growth in hair care sales with an 18.1% YoY increase. The Hair Care Series Inmmetry Line, Aujua's new product that met a wide range of customers' needs, contributed to the significant growth of the brand's overall sales. Both in Japan and overseas, Global Milbon continued to grow steadily, with strong growth in sales in the U.S. market.
- The milbon:iD, an e-commerce platform for our Premium Brands, is supporting their growth. At the end of the 1Q, the number of registered members reached approximately 490,000 (450,000 at the end of FY2022) and the number of registered salons totaled 5,100 (4,800 at the end of FY2022). E-commerce sales expanded steadily to 280 million yen (170 million yen at the end of the 1Q of FY2022).
- Professional Brands experienced steady YoY growth of 3.8%, driven by the successful launch of the new "Sun Protect" line under the popular Elujuda brand, which effectively tapped into the seasonal need. Moreover, the newly introduced styling brand "Miincurl," catering to the trend of Korean hairstyles, has received strong support from hair stylists and exceeded our initial expectations.

* Sales growth by brand is based on consolidated gross sales.

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Continuing on page three, we will explain hair care products.

As I explained earlier, the Premium Brand continues to do well, which includes overseas, especially in the US.

Next is about the progress on milbon:iD. This is also expected to grow steadily, with both the number of registered members and the number of registered salons increasing.

As for the Professional Brand, we have launched a new product, Sun Protect, under the popular Elujuda brand, and it is doing very well. The YoY increase is now in the form of a 3.8% increase.

Consolidated Sales by Product Category [Hair Care Products (2)] New Products FY2023 3 months Aujua Hair Care Series Immmetry Line

A new line that corrects distortion*1 in the hair and frees from the habit of blow drying and ironing to condition hair, leading to lustrous and manageable hair with just a dry.

(Unit: million ven)

| FY2023 target | FY2023 3 months | Progress rate (%) | | |
|---------------|--------------------|-------------------|--|--|
| 1,100 | 193 | 17.6 | | |



*1 A condition in which curly or wavy hair suffers from damage, losing its shine and smoothness

* Sales figures for each brand are based on shipment value.

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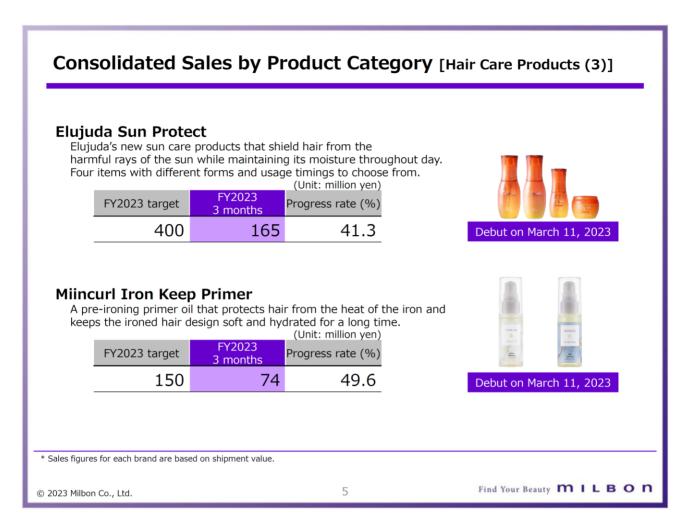
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Please refer to page four. Next is the status of new products.

We have now introduced Aujua's Inmmetry line.

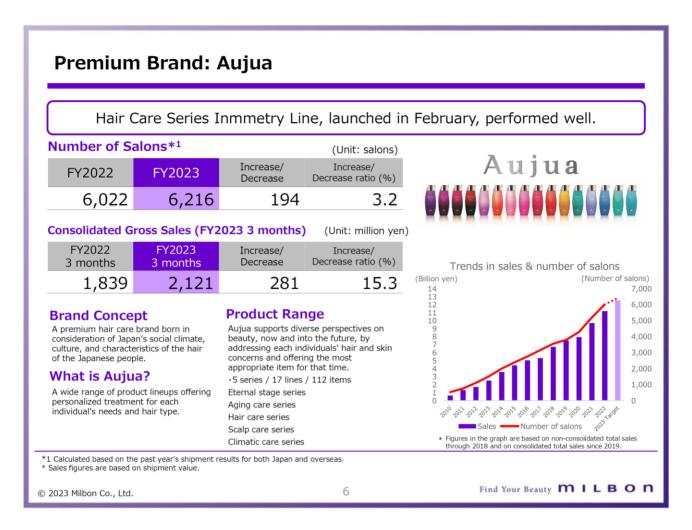
This is a product that can be effective to a wide range of people, and I believe that our thoughts have been conveyed to them. Although there are still areas where we cannot say that we have achieved sufficient results, I think we can say that we are steadily securing sales.



Then there are the new hair care products.

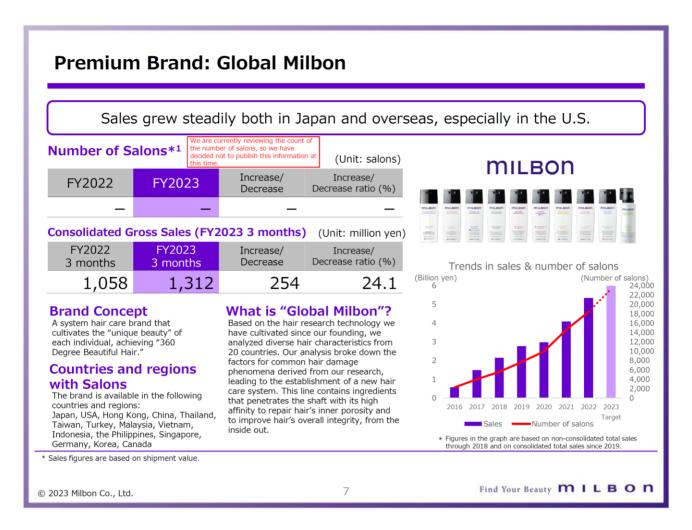
As I mentioned earlier, Sun Protect is doing well, and we have also introduced a new product called Miincurl.

This is a product that responds to the Korean hair styles, which is very popular nowadays, and this has been very well-accepted by hair stylists.



Then there is Aujua.

As I mentioned earlier, sales here have been steady. Originally, Aujua was not a product designed to increase the number of touchpoints, but the 3.2% increase in the number of customers can be seen to indicate that it is achieving a certain level of success.



Then there is Global Milbon.

Sales here are really going well, with a 24.1% increase in sales.

As you may have noticed, we have left the number of touchpoints as blank. In fact, we found it difficult to obtain accurate figures for the US, where overseas sales have been increasing very rapidly, and when we collected and compiled the data this time, we found that the figures were negative compared to the previous year. Therefore, we found the figures unreliable.

We would like to examine this area carefully and hope to be in a position to make an announcement by the time of the next quarter.

Consolidated Sales by Product Category [Hair Coloring Products (1)]

Consolidated Net Sales (FY2023 3 months)

(Unit: million yen)

| FY2022 3 months | FY2023 3 months | Increase/ Decrease | Increase/ Decrease ratio (%) | |
|--------------------|--------------------|-----------------------|------------------------------|--|
| 3,800 | 3,922 | 122 | 3.2 | |

- In Japan, sales of hair coloring products remained steady with a 1.9% YoY increase. The trend of multi-tonal hair coloring, such as hair bleaching designs, continued to grow among a wide range of age groups.
- Overseas, sales increase by 11.5% YoY, mainly driven by South Korea, where hair coloring products are the main source of sales. However, sales in China dropped as a result of the surge in COVID-19 cases and economic instability after the relaxation of the zero-COVID policy.

| * Sa | les | growth | by | brand | is | based | on | consolidated | gross | sales |
|------|-----|--------|----|-------|----|-------|----|--------------|-------|-------|
|------|-----|--------|----|-------|----|-------|----|--------------|-------|-------|

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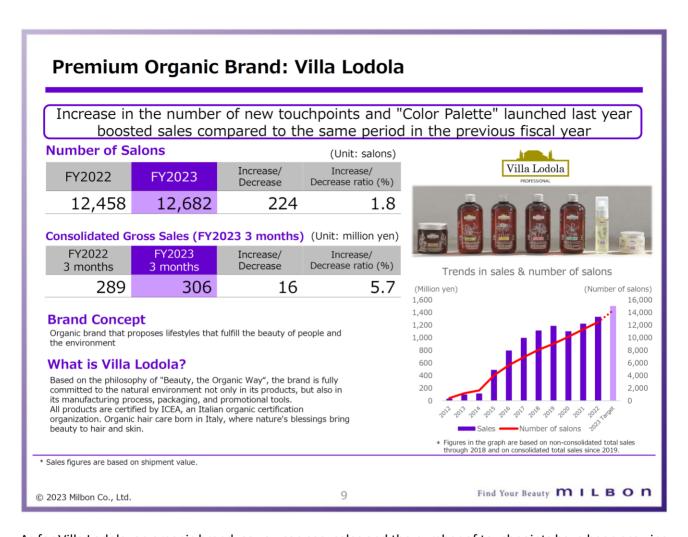
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Then there are hair colorings.

Some may be concerned that the rate of increase may be a little smaller than in the previous period, since the increase was only 3.2%.

In particular, in Japan, the increase was 1.9% over the previous year. This was, to be honest, somewhat of an inventory adjustment by the distributor. In short, at the end of last year, at the end of Q4, hair coloring is something that will be needed all the time, so there were a few areas where there were purchases with a large amount, so excluding the impact of that, we know that hair coloring is going out to the market at almost the planned level. We are not particularly worried about this area.

Overseas, the Company's reputation remains very strong in South Korea, where sales increased by 11.5%.



As for Villa Lodola, an organic brand, as you can see, sales and the number of touchpoints have been growing steadily.

Consolidated Sales by Product Category [Cosmetic Products (1)]

Consolidated Net Sales (FY2023 3 months)

(Unit: million yen)

| FY2022 | FY2023 | Increase/ | Increase/ Decrease ratio (%) | | |
|----------|----------|-----------|------------------------------|--|--|
| 3 months | 3 months | Decrease | | | |
| 137 | 126 | (10) | (7.7) | | |

- The number of touchpoints for introducing makeup items that can coordinate with hair color has increased. However, a challenge is that makeup leads to fewer repeat purchases than skincare. We plan to implement strategies to connect makeup with skincare and promote customer loyalty.
- A contributing factor to the sales decline was the reduced demand for the regular-size Lotion, a best-selling product, in this quarter, following the release of the large-size Lotion at the end of last year.

| Sales figures for each brand are based on shipm | ent value |
|---|-----------|
|---|-----------|

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Then there are the cosmetics.

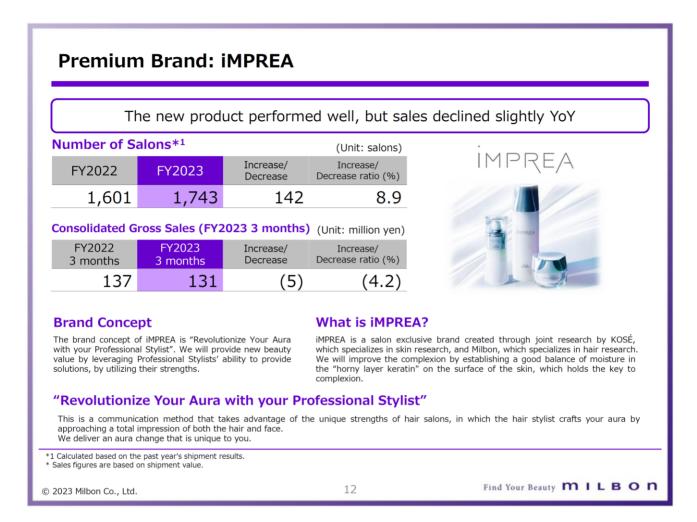
This is not going as planned, and the difficulties unique to cosmetics and the beauty salon market have not yet been resolved.

However, we are gradually beginning to see clues, and we believe that there will come a time in the near future when we will be able to increase sales, but for now, these are the results we are seeing. As a result, there is slight decrease in revenue.



In this context, we have introduced a new product in cosmetics.

This is a very straightforward product, so it was easy for our customers to understand and accept. In addition, although the product is somewhat seasonal, the annual progress rate is 83%, which is a high achievement.



Here is a summary of iMPREA's number of contact points.

The number of contact points is increasing steadily, so I think we can expect to see more growth in the future.

| <consolidated< th=""><th>Statement o</th><th>f Earning</th><th>S> (Unit: n</th><th><breakdowr< th=""><th>of Net</th><th>Sales by</th><th>Produ (U</th><th>ct Cate</th><th>egory on ye</th></breakdowr<></th></consolidated<> | Statement o | f Earning | S> (Unit: n | <breakdowr< th=""><th>of Net</th><th>Sales by</th><th>Produ (U</th><th>ct Cate</th><th>egory on ye</th></breakdowr<> | of Net | Sales by | Produ (U | ct Cate | egory on ye | |
|---|--------------------|------------|--------------------|--|--|---|--------------------|--------------|-----------------------|----------------------------------|
| | FY2022 3 months | % to sales | FY2023 3 months | % to sales | | FY2022 3 months | FY2023 3 months | % to sales | Increase/ Decrease | Increase Decrease ratio (% |
| | | | | | Hair care products Hair coloring | 5,333 3,800 | 5,969 3,922 | 57.7 37.9 | 636 122 | 11. |
| Net sales | 9,635 | 100.0 | 10,340 | 100.0 | products Permanent wave | 314 | 301 | 2.9 | (13) | (4.4 |
| Cost of sales | 2 102 | 33.0 | 2 500 | 34.7 | products Cosmetic products | 137 | 126 | 1.2 | (10) | (7.7 |
| COSE OF Sales | 3,183 | 33.0 | 3,590 | 34.7 | Others | 49 | 20 | 0.2 | (28) | • |
| Gross profit | 6,451 | 67.0 | 6,750 | 65.3 | • | <major decrease="" factors="" for="" increase="" the=""></major> The effect of high raw material costs, which had not been evident in the 1Q of the previous fiscal year, was the main factor that lowered the gross profit margin. The easing of restrictions led to increased sales activities, which resulted in higher market development expenses for major events, etc., and travel and transportation costs. This caused the operating income to decrease YoY, despite remaining within the expected range. Foreign exchange gains were recorded in the 1O of | | | | |
| SG&A expenses | 4,954 | 51.4 | 5,555 | 53.7 | been evid the main | | | | | |
| Operating income | 1,496 | 15.5 | 1,195 | 11.6 | activities, developm | | | | | |
| Ordinary income | 1,633 | 17.0 | 1,167 | 11.3 | within the | | | | | |
| Profit attributable to owners of parent | 1,166 | 12.1 | 882 | 8.5 | the previous fiscal year, but foreign exchange losses were recorded in this fiscal year, which lowered the ordinary income margin. | | | | | |

The main purpose of this section is to explain the changes in the composition of the income statement from the previous fiscal year to the current fiscal year.

In the previous fiscal year, in Q1, we were not so much affected by the high cost of raw materials, but this is affecting us right now, which is a negative factor for gross profit.

As you can see, the ratio of SG&A expenses increased from 51.4% in the previous year to 53.7%, but this is due to a slight increase in activity expenses as a result of more active sales activities and large-scale events. I think that was a factor in the decrease in profit.

As another comment, first of all, Q1 of the last fiscal year was a situation in which foreign exchange gains were being generated. In the current fiscal year, the ordinary income margin declined because of the foreign exchange losses incurred against it.

| (Unit: million yen) | | | | | | | | | | |
|---|------------|-------------------------------|------------------------|--------|---|--------------------|----------------|--|--|--|
| Cate | gory | FY2019 | FY2020 | FY2021 | FY2022 | FY2022 3 months | FY2023 Plan | | | |
| Capital expenditures | | 1,605 | 1,917 | 4,644 | 4,097 | 751 | 2,927 | | | |
| Depreciat amortizat | | 1,453 | 1,562 | 1,777 | 2,026 | 542 | 2,301 | | | |
| 505 | Amount | 1,534 | 1,581 | 1,741 | 2,074 | 512 | 2,372 | | | |
| R&D exp. | % to sales | 4.2 | 4.4 | 4.2 | 4.6 | 5.0 | 4.8% | | | |
| FY2023 CAPEX Main Items (Plans) Sales Offices, Studios • Establishment and maintenance of business locations (Relocation of Fukuoka Sales Office, etc.) • milbon:iD • education:iD • Smart Salon (Digital marketing, etc.) | | | | | | | | | | |
| Productio | n system | (Machi equipm • Thailar | nd Factory nery and | Others | Internal infrastructure, production equipment, etc.Innovation Center | | | | | |

Please turn to the next page. I have included the information on changes in capital expenditures and other items.

We have just finished Q1, so we have not made much progress, but I think we can see that things will proceed as planned so far.

Trends in Fieldpersons (FPs) Fieldpersons Trends (by Country) (Average number of FPs during the period) The number of Fieldpersons reported FY2021 FY2022 FY2023 represents the average number during the period and is not as of January 1. Please 328.2 335.4 351.0 JAPAN note that the calculation method was changed starting from FY2022 3Q, and the figures for 2021 have been recalculated 102 105 USA 13.2 13.0 12.5 MILBON USA, INC. 68 102 Upper column: Average number of FPs during the period CHINA 29.8 31.6 33.5 Milbon Trading (Shanghai) Co., Ltd. Lower column: Net sales per FP (million yen) 72 66 (As of March 31, 2023) 26.0 32.8 SOUTH KORFA 36.0 -10 FPs joined in October 2022, and are currently in Milbon Korea Co., Ltd. -28 FPs are scheduled to join in April 2023. 36.0 36.0 36.2 Others *1 (The above 38 FPs are not included in the left chart.) 41 63 *1 Thailand, Vietnam, Malaysia, Taiwan, Hong Kong, Turkey, Indonesia, the Philippines, Singapore, Germany and others

Then the next page.

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The number of Field Persons in each country, including Japan, is shown in the table below.

I think we are doing well here as well. There was some concern in Korea that there might not be enough staff, but the number of staff here has been increasing steadily, and we believe that we can expect more of them in the future.

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Consolidated Net Sales in Japan and Overseas FY2023 3 months (Unit: million yen) Increase/ FY2022 FY2023 Decrease 3 months 3 months Increase/ currency base ratio Decrease Net sales % to sales Net sales % to sales (%) (%) Consolidated net 9,635 100.0 10,340 100.0 705 7.3 5.6 410 **JAPAN** 7,249 75.2 7,659 74.1 5.7 5.7 2,385 5.5 Overseas 24.8 2,681 25.9 295 12.4 USA 261 2.7 340 3.3 78 30.2 13.5 **CHINA** 578 6.0 588 5.7 10 1.9 (2.7)SOUTH 931 9.7 1,100 10.6 168 18.1 10.9 **KOREA** Other*2 614 6.4 651 6.3 37 6.1 1.5 [Reference] Exchange rate (Unit: yen) FY2022 3 months FY2023 3 months USA (USD) 116.34 133.44 CHINA (CNY) 18.53 19.41 SOUTH KOREA 0.0975 0.1038 (KRW) *1 Figures are the rates of change in real terms on a local currency basis. *2 Thailand, Vietnam, Malaysia, Taiwan, Hong Kong, Turkey, Indonesia, the Philippines, Singapore, Germany and others Find Your Beauty MILBON 16 © 2023 Milbon Co., Ltd.

Then the next page, domestic and overseas sales.

I am explaining the situation at the end of Q1. As you can see, the domestic increase was 5.7%. As for overseas, the increase was 12.4%. However, this was affected by the exchange rate, and in terms of real growth rate, it was 5.5%.

Consolidated Operating Income in Japan and Overseas

FY2023 3 months

(Unit: million yen)

| | | | 2022 onths | | 023 onths | Increase/ | Increase/ Decrease ratio | |
|--|-------------------------------|------------------|---------------------------|------------------|---------------------------|-----------|-----------------------------|--------|
| | | Operating income | Operating income ratio(%) | Operating income | Operating income ratio(%) | Decrease | (%) | |
| | Consolidated operating income | | 1,496 | 15.5 | 1,195 | 11.6 | (301) | (20.1) |
| | | | 1,146 | 15.8 | 881 | 11.5 | (264) | (23.1) |
| | Overse | as | 350 | 14.7 | 313 | 11.7 | (37) | (10.6) |
| | | USA | (65) | (25.1) | (39) | (11.5) | 26 | |
| | | CHINA | 9 | 1.7 | 22 | 3.8 | 12 | 133.2 |
| | | SOUTH KOREA | 310 | 33.3 | 298 | 27.1 | (12) | (4.0) |
| | | Other* | 96 | 15.7 | 32 | 4.9 | (64) | (66.6) |

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Then the next page, operating income.

Regarding here, it is certain that the domestic side is a bit lower in terms of operating margin. As I mentioned at the beginning of this presentation, the overall profit decreased, but we are not so worried about this area and moreover, the profit exceeded the plan.

This is because Q1 is the quarter in which such a tendency tends to appear, and even though sales have not progressed that much, new products are still being introduced rapidly and expenses for preparation are incurred. Therefore, operating income is not very high in this quarter.

Also, despite last year's Q1 had very little activity and little contact between people, sales went pretty well. This was a little surprising. The operating margin was 15.8%, which is exceptional for Q1, so we would like you to understand that this is how it has turned out in comparison with this quarter.

I would like to comment on overseas on the next page.

^{*} Thailand, Vietnam, Malaysia, Taiwan, Hong Kong, Turkey, Indonesia, the Philippines, Singapore, Germany and others

Outlook of Overseas Subsidiaries (1)

USA (Milbon USA)

- Global Milbon continues to achieve significant sales growth in terms of hair care products, thanks to its high-quality products. The Premium Position, which has been launched as the luxury brand called the "Gold Line," is steadily increasing its sales. The strong appeal of the brand to affluent consumers has resulted in sales at new outlets, such as salons in luxury resort hotels.
- The Company is actively undertaking initiatives to enhance sales for its hair coloring products. These efforts include conducting multiple one-day intensive hair color training sessions for distributor representatives from different regions.
- The profit deficit has narrowed due to the price increase implemented last November, the increased profit from selling the higher-priced "Global Milbon Gold Line," and the lower shipping costs to the U.S. compared to the previous year.

Figures in the text are based on local currency.

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First, we have US for the overseas.

Regarding MILBON USA, within Global Milbon for hair care, we have launched The Premium Position called the "Gold Line", and we are steadily expanding it. The first thing that should be noted is that the Premium Position is steadily expanding, and the wealthy are showing a very high level of interest.

In terms of coloring, we are just getting started. Although the percentage of coloring products has not yet risen that much, we are planning to enhance sales for the hair coloring products in the future by holding several one-day intensive hair color training sessions and other events.

Last November, MILBON USA actually implemented a price increase. In addition, the amount of profit is increasing due to sales of high unit-price Global Milbon, and although profits are still in the red, the amount of deficit is gradually improving.

Also, I think it can be said that transportation- and logistics-related expenses have also become lower compared to the previous fiscal year.

Outlook of Overseas Subsidiaries (2)

CHINA (Milbon China)

- Sales in January plummeted due to the effect of the Lunar New Year break and the spike in COVID-19 cases caused by the backlash of the zero-COVID policy relaxation. However, sales progressed at the planned level from February onward, resulting in a decline of 2.7% YoY in Q1 sales on a local-currency basis.
- Salon customers have been refraining from opting for high-priced services, such as color services, due to the economic turmoil. Under these circumstances, the Company continues its efforts to build trust by supporting salons through activities such as proposing rational menus that contribute to customer loyalty. In May, we will hold a large event targeting thousands of beauty industry professionals to communicate the role of beauty salons and the value of beauty in a changing society, with the aim of building stronger relationships with them.
- The one-time costs associated with the start of production at the China Factory, which
 occurred in the same quarter of the previous fiscal year, did not occur this quarter, thus
 increasing profits.

* Figures in the text are based on local currency.

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Please go to the next page, Milbon China.

As you are already aware, the number of infected people has increased dramatically as a reaction to the lifting of the zero-COVID-19 policy. The Lunar New Year break in January this year also had an impact, resulting in a significant decrease in sales in January compared to the previous year.

However, since February, we have seen a gradual and steady recovery, and although the YoY decrease was 2.7% on a local currency basis, we are hopeful that the full year outlook for the year will be favorable.

We are sure that there are things, such as the economic turmoil after COVID-19, but we still believe that we should not propose and do the same thing they have been doing in the past in all of our beauty salons. Therefore, Milbon China is devising activities for each salon, and activities for salons, and together, we are thinking about how to make sales and attract customers as the economy recovers in earnest.

Although we still have a long way to go, I think we can expect to see an increase in sales in the future.

In terms of profit, the China Factory had not yet started production in Q1 of last year, so this cost was accounted for in SG&A expenses, and the elimination of this cost burden also contributed to the increase in profit. However, sales have not yet gone as planned, and the profit margin is still a lonely figure, but we believe it will recover steadily in the future.

Outlook of Overseas Subsidiaries (3)

SOUTH KOREA (Milbon Korea)

- Hair coloring products, which make up more than 70% of total sales, continued to
 perform well. As future initiatives, the Company plans to strategically capture new young
 hair stylists with ENOG, which was released in March, and further expand its mainstay
 Ordeve Addicthy with the new color to be released in May and other products.
- In the hair care category, Global Milbon is steadily increasing the number of touchpoints and sales. The recently launched "Premium Position Enhancing Vivacity" in South Korea in March has gotten off to a strong start attributed to its high effectiveness in reducing hair loss, and it is expected to grow further in the future.
- Profit decreased due to costs associated with aggressive hiring to enhance the Company's structure and expenses for major events, which were previously cancelled or suspended during the COVID-19 pandemic.

* Figures in the text are based on local currency.

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Then finally, there is the Milbon Korea situation.

In Korea, more than 70% of sales are hair coloring. This area has been performing very well, and they have been conducting various activities for young hair stylists, so I believe that we can expect to continue to see this trend.

In hair care, Global Milbon is steadily increasing the number of touchpoints and sales.

As I mentioned earlier, in terms of profits, we are trying to strengthen our structure this year. Milbon Korea is now working on a structure that will allow the Company to continue to grow over the long term by increasing personnel and aggressively expanding the costs of various events to ensure continued growth.

Although the operating margin is not low, it may give the impression that it is slightly lower than in the previous fiscal year, but these are the factors behind it.

That's all from me.

[END]